

# Return Merchandise Authorization Form

Dear Valued Customer:

We sincerely apologize for the inconvenience you are experiencing from our product. Please complete this form and fax to (818) 369-6485 or email to [support@inventland.net](mailto:support@inventland.net). Units(s) must be returned within 30 calendar days from the date of RMA number including all original packaging, manuals, software, accessories, etc. unless requested otherwise. Replacement(s) will be sent within 2-3 weeks of receipt of the defective unit(s). Any shipment without a valid RMA number will be refused. Please do not send the defective unit(s) now, you will receive a RMA number and return instructions within 3 days after receipt of this completed form. We appreciate your patience.

Best Regards,  
Customer Support Team

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Today's Date:

Contact Name:  
Company Name:  
Shipping Address:

Email:  
Phone:  
Fax:

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Item #1

Part Number:  
Serial Number:  
Short Description of Problem:

Invoice Number:  
Date Received:

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Item #2

Part Number:  
Serial Number:  
Short Description of Problem:

Invoice Number:  
Date Received:

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Item #3

Part Number:  
Serial Number:  
Short Description of Problem:

Invoice Number:  
Date Received: